

## Operating Business on Fair Basis

The company recognizes and respects the rights of various groups of stakeholders, such as shareholders, customers, partners, competitors, creditors, employees with regard to legal rights, or an agreement with the company to ensure that these rights are protected and treated fairly and equally by policy and guidelines, such as:

### **Policies and practices;**

1. Respecting the rights of shareholders and treating them equally and fairly.
2. Manufacture procedure, distribution and service secured to the consumer and the environment.
3. Operating the business with integrity and fairness including avoiding any action that might violate the rights of clients, and taking commercial secret with confidentiality.
4. Having the selection system for the partners in the supply chain which business operations comply with the law, occupational safety and health standards, friendly to the environment, and also compete with them fairly, respect to each other, and kept their information confidential by not available to their own benefit without legal.
5. Complying with the rules of fair competition with regard to business ethics and competition law in various countries that the company has business.
6. Not destroying the reputation of competitors.
7. Treating all groups of creditors equally, fairly and strictly in accordance with the contract or conditions that have been agreed.
8. Treating employees respectfully according to the human dignity and the fundamental rights of working as well as promoting parity in employment by avoiding any discrimination about gender, race, religion, age, disability or even any other status that is not directly related to operations.
9. Not conducting any business that leads to social declination and not violating the rights of others who live in the community and society.
10. Generating revenue and promoting community economy by supporting employment and local products together with establishing the good relationship between the Company, communities and societies based on the integrity, transparency and fair.
11. Operating the business in accordance with laws, regulations, and environmental policies with regard to the impact on natural resources and the environment including having reviewed and evaluated the operation regularly.
12. Creating organizational cultures and consciences to employees in order to encourage the collaboration and responsibility in environmental management and resource sustainability.

### **Promotion of Social Responsibility in the Business Chain**

Procurement is an important process in the management of cost and product quality for the greatest benefit of the Company. Thus, rules governing the assessment and selection of business partners have been prescribed including examinations and monitors of performances pursuant to an Approved Vendor List system in accordance with ISO 9001 standards. The Company has assessed and selected business partners on an equitable basis, premised on the principle of business security and credibility of the business partner concerned, as well as their ability to meet the demands of the Company. A Vendor List has been formulated to screen vendors who possess the competence to enter into transactions with the Company.

Since established, the Company has never been fined significant or forced the penalty from violating laws and regulations.